



When to Call 911

Call 911 when you believe a condition is life-threatening or immediate emergency medical help is needed. Do not delay emergency care while trying to reach the home healthcare office.

Keep this handout for reference. Your 123 GA Home Healthcare staff may review this topic with you and provide a printed copy. This website/PDF copy is available for you and your caregiver to review again at any time.

Examples of Emergency Warning Signs

- Severe trouble breathing, choking, or inability to breathe normally.
- Chest pain or pressure, especially with sweating, nausea, weakness, or shortness of breath.
- Possible stroke signs such as sudden facial droop, arm weakness, speech difficulty, sudden confusion, or sudden severe neurological change.
- Unconsciousness, a seizure with emergency features, severe allergic reaction, uncontrolled bleeding, or serious injury.
- Any sudden or severe condition that you believe may threaten life or cause serious harm.

What to Do

- Call 911 and follow the dispatcher's instructions.
- If safe, unlock the door and have your medication list, allergies, identification, and medical information available.
- After emergency help is on the way, notify your caregiver and 123 GA Home Healthcare when appropriate.

Non-Emergency Concerns

- For non-life-threatening changes, questions, or symptoms, follow your physician's instructions and your individualized Plan of Care.
- Contact your healthcare provider or 123 GA Home Healthcare as directed for changes that need clinical follow-up but are not emergencies.

Important: This handout is general education and does not replace your physician's orders, medication instructions, emergency plan, or individualized Plan of Care. Follow the instructions given specifically to you. For a medical emergency, call 911.